

Staffwise

Memphis Public Library & Information Center

April 2016

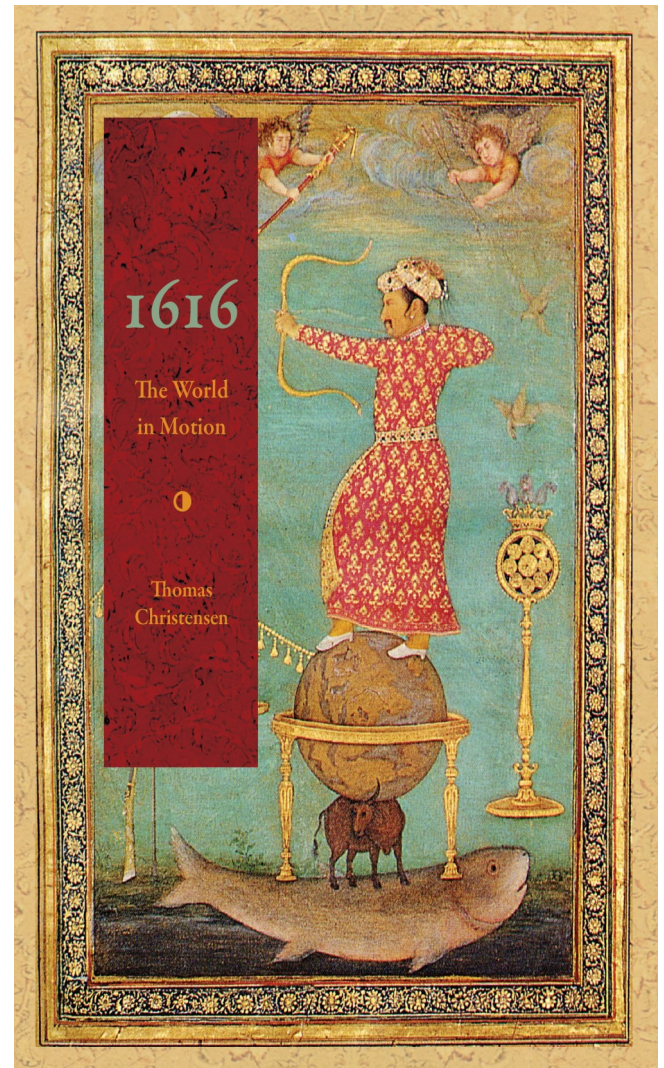
Bookstock Turned Things UP in 2016!



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#Bookstock2016 @MemphisLibrary!



More than 4,800 people attended Bookstock 2016 on Saturday, April 23 at the Benjamin L. Hooks Central Library! Held on the 400th anniversary of Shakespeare's death, the event's theme was "Hats Off to Bookstock 2016: From Shakespeare to Dr. Seuss and Everything in Between."

Author Thomas Christensen served as a keynote speaker and shared with customers what the world was like during Shakespeare's time, as explained in his book, *1616: The World in Motion*.

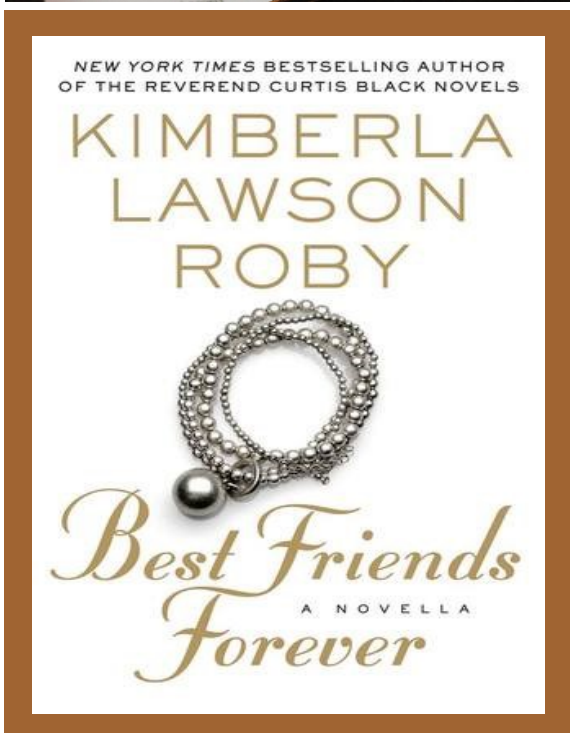
Throughout the day, Library employees and special guests dressed as people did during Shakespeare's time and even performed sonnets for customers to enjoy!

To view more photographs from Bookstock 2016, [click here](#) to visit the Library's Facebook page and "Like" us while you're there!



#Bookstock2016 @MemphisLibrary!

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New York Times best-selling author Kimberla Lawson Roby was a keynote speaker for Bookstock 2016, held Saturday, April 23 at Central Library.



Roby spoke to a packed audience of fans about her life, career, books and, of course, the famous Rev. Curtis Black series! Readers asked questions and lined up for autographs after the session ended.

#Bookstock2016 @MemphisLibrary!



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HATS

Off



TO

BOOKSTOCK!



TECH TIP: Sharing Large Files in Google Drive

By: Staff Development Manager Damone Virgilio

The process of attaching files to an e-mail is a very useful tool that has opened up workplace collaboration and accessibility. We can now work together on projects from our own spaces, without the need for meeting and printing large documents. For public libraries offering computer and Internet access, the customer service implications are enormous. We can provide a great deal of access and portability for the files our customers create in our libraries.



However, this process has technological limitations. Most e-mail services limit the file size of attachments, usually around 10 megabytes with Google being an outlier with a cap of 25MB. (To give you a sense of scale, a picture is usually about 1MB, and the file can only be opened by the recipient if they own the proper software version.)

Have no fear because there is a simple way to skirt these limitations using Google Drive. Google Drive is a cloud storage service that allows you to upload much larger files to your drive. You can then share these files either by

e-mail invitation or by creating a sharable link that allows anyone with the URL to access the shared file.

Additionally, Google Drive has the added benefit of being an online application server; that means it has fully-compatible word processing, spreadsheet, and presentation software available to all of its users. So, even if the person you are sending the document to does not have Microsoft Word, the document can be saved in Google Docs format and shared with collaborators. Your colleagues will be able to edit and save the document to their own Google Drive. The best part is that it is free, and registration is extremely quick and simple.

Great Customer Service Shines in LINC!

By: Public Services Supervisor Audrey J. May, LINC / 2-1-1

A very happy customer recently shared how pleased she was with the customer service she received from Allison Delugach. She raved about how "very friendly and professional" Allison is and that she displayed the "patience of Job," while answering the customer's questions.

The customer also wanted to thank the Memphis Public Library & Information Center for providing free tax assistance. "We really need it," she said.

I know it's hard to keep such a positive attitude after answering thousands of calls, but you've clearly done so. Thank you, Allison, for your dedication to helping this customer and so many, many more. Great job!



Photo Credit: TheBestTimes.com

Congratulations Again & Again!

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By: Southwest Regional Manager Toni L. Braswell

Please join me in congratulating Jamie Griffin, the new agency manager of Whitehaven Library. He will assume his new position on Monday, May 2, 2016.

Jamie, a native Memphian, started working part time with the Library as a sophomore in college. He worked in the Magazines & Newspapers Department, which later merged with the LINC Department. Jamie also worked as community information and referral manager in LINC, before leaving the Library System to pursue his interest in journalism.

Jamie later worked with Local Memphis as a part-time assignment editor and eventually was promoted to manager of the Sports Department. He returned to Memphis Public Libraries in 2014 as agency manager of Cossitt Library, where he served as point person for the Techy Seniors Committee. Jamie is also an active volunteer with the Library's Real Men Read program, a nationally—recognized mentoring and reading program that promotes literacy by allowing kids to interact with positive male role models. In addition, Jamie has served on two non-profit boards, Memphis Gay & Lesbian Community Center and Diversity Memphis.

Jamie has done a tremendous job at Cossitt Library, creating innovative programming and, with help from staff and volunteers, he developed a new children's area. Jamie established and nurtured viable partnerships in the downtown community during his time at Cossitt Library. His leadership, strategic planning, and collaborative efforts with many of his colleagues and others outside of Memphis Public Libraries are to be commended. Congratulations again and again, Jamie!



Photo Credit: DiversityMemphis.org



Submit your birthdays, anniversaries, library news, and other special announcements for inclusion in the next edition of Staffwise.

Email submissions to Marcey.Wright@memphistn.gov.

Congratulations Again & Again!

By: Northeast Regional Manager Gay Abadie Cain

Please join me in congratulating Eldon "Chip" Holliday on his promotion to agency manager of Bartlett Branch Library. Chip's background in education paired with his library experience make him an excellent fit for this position.

Chip was chosen as Staff Development's Public Library Association Conference Scholarship recipient, and he attended the conference in Denver, Colorado this April. He assumed his new duties at Bartlett Library on Monday, April 11, 2016. Congratulations again and again, Chip!



Kudos to Cossitt

Cossitt Library's Job and Career Week was held March 28 — April 1, 2016. Hundreds of jobseekers attended the fair to receive a variety of career-related services, from resume writing to help with job listings. Several potential employers participated in the event, which was televised live on morning show Local Memphis Live (pictured to right).

Here's what a few representatives from attending companies had to say about Job and Career Week.

"Cossitt Library has a wonderful group (of employees). I consider them my new friends. I look forward to more opportunities to collaborate in the future." —Member Service Manager Fiona Coleman, Homecare by Wesley

"We made great contacts!" —Client Talent Manager Phillipa Coleman, Pro Staff

"I enjoyed attending the job fair, and I think it was a great opportunity to recruit potential employees. I would love to be involved in any future job fairs at Memphis Public Libraries!" —HR Generalist Emma LeCroy, Makowsky Ringel Greenberg, LLC



Beverly Went to Washington D.C.!

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The Library's own Beverly Jackson of WYPL recently visited the White House in our nation's capitol. She and the group pictured above toured the mansion and learned of its vast history.

Also while in Washington, D.C., they visited several other sites and tourist attractions like Howard University, where Beverly's sorority (Zeta Phi Beta Sorority, Inc.) was founded.

Beverly said she thoroughly enjoyed herself on the trip and took plenty of pictures. She said she encourages everyone who has not visited the White House to plan a trip for a nice getaway!

PHOTOS OF THE MONTH: National Walking Day!



About 70 percent of Americans struggle with maintaining a healthy weight or don't get enough physical activity. The American Heart Association recommends at least 150 minutes of physical activity per week for adults and 60 minutes per day for children and adolescents. People who do not meet this standard are at a greater risk for heart disease, stroke, and other chronic diseases.

As part of the City of Memphis' initiative to MOVE Memphis in the right direction regarding fitness, employees participated in National Walking Day, a call-to-action to rally local communities, businesses, and individuals to adopt healthy lifestyles.

On Wednesday, April 6, 2016, Library employees were among those who laced up their shoes to walk a mile for National Walking Day. (Pictured above)

Team leader Debbie McElroy-Clark said the walk was a refreshing mid-day exercise. While circling the track at nearby East High School, Debbie stressed the importance of staying active, as she led the way for her team.

This event was sponsored by the American Heart Association.

Make Lunchtime the Happiest Hour of Your Day!



Want to have a great time with great company? Register today for *Happy Hour with the Director!* Whether over breakfast or lunch, employees can eat and talk with Director Keenon McCloy. Discuss topics that matter to you!

To sign up, email Clarissa.Pope@memphistn.gov, and copy your manager. Responses are scheduled on a first come, first served basis. So, how will you spend your happy hour?



City of Memphis

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